



Martin O'Malley, Governor
Anthony G. Brown, Lt. Governor
**Department of Public Safety and
Correctional Services**
Gary D. Maynard, Secretary
**Police and Correctional Training
Commissions**
Charles W. Rapp, Executive Director

Volume 5, issue 1

September 1, 2010

"If minds are truly alive they will seek out books, for books are the human race recounting its memorable experiences, confronting its problems, searching for solutions, drawing the blueprints of its futures."

- Harry A. Overstreet

*(retrieved from http://www.useful-information.info/quotations/library_quotes.html#borrowing_books, accessed on 7/26/10)

The Collection Continues to Grow

Since the last issue of this newsletter, our collection has grown well past the 1800-item mark. With more new books, DVDs, and reports of various types, the breadth and depth of resources here at PCTC continues to expand. Here are the latest **book** additions to the collection that are now available for you to explore.

- Never to Be Lied to Again: How to Get the Truth in 5 Minutes or Less in Any Conversation or Situation by David J. Lieberman (**158.2 LIE**)
- The Seasons of a Man's Life by Daniel J. Levinson (**155.2 LEV**)
- The Lost Art of Listening: How Learning to Listen Can

Improve Relationships by Michael P. Nichols (**153.6 NIC**)

- Street Gangs Throughout the World by Harold C. Covey (**364.1 COV**)
- Perfect Enemy: the Law Enforcement Manual of Islamist Terrorism by Dean T. Olson (**363.2 OLS**)
- Training Strategies for Crisis and Hostage Negotiations: Scenario Writing and Creative Variations for Role Play by Arthur A. Slatkin (**363.2 SLA**)
- Blood Lessons: What Cops Learn from Life-or-Death Encounters by Charles Remsberg (**363.2 REM**)
- Arresting Communication: Essential Interaction Skills for Law Enforcement by Lt. Jim Glennon (**363.2 GAN**)

- Principles of Kinesic Interview and Interrogation by Stan B. Walters (**363.2 WAL**)
- Interviewing and interrogation by Dan Rabon and Tanya Chapman (**363.25 RAB**)
- Hunting Terrorists: a Look at the Psychopathology of Terror by Joe Navarro (**363.325 NAV**)
- When Terror Comes to Main St.: a Citizens' Guide to Terror Awareness, Preparedness and Prevention by Joseph A. Ruffini (**363.325. RUF**)



For Your Viewing Pleasure

Since the last time you heard from me, the library has added several new **DVDs** to the collection.

One series that I think you'll find is an important addition to the library is one from PoliceOne. It contains the following programs:

- ✓ Peak Performance, volume 1 (**DVD 363.2 PEA**)
- ✓ Firearms, volume 1 (**DVD 363.2 FIR**)
- ✓ Firearms, volume 2 (**DVD 363.2 FIR**)
- ✓ Subject Control, volume 1 (**DVD 363.2 SUB**)
- ✓ Edged Weapons, volume 1 (**DVD 363.2 EDG**)
- ✓ Leadership and Management, volume 1 (**DVD 363.2 LEA**)

- ✓ Traffic Safety, volume 1 (**DVD 363.2 TRA**)

From the Live Response series, our newest program, broadcasted in June 2010, is Food Vulnerability, produced by St. Petersburg College, National Terrorism Preparedness Institute. This program focuses on the prevention of agro terrorism in the U.S. and security measures that must be taken to preserve our food supply. The shelf number for this item is **DVD 363.325 FOO**.

From In the Line of Duty, the library also has these new programs (mentioned previously in an e-mail distribution):

- ✓ Goose Creek Shooting/Cross-Jurisdictional Response/Handling Threats Vs. Officers (volume 13, program 3, **DVD 363.2 GOO**)
- ✓ Domestic Violence Response/Update: KC Cops in Shootout (volume 13, program 4, **DVD 362.82 DOM**)
- ✓ Investigating and Prosecuting Domestic Violence/Cop Walks into Armed Robbery (volume 13, program 5, **DVD 362.82 INV**)

Consider previewing any of these to help supplement and enhance your instruction. Just come by the library to check them out.



Free for the Taking

The library is currently looking to re-allocate some or all of its many Kodak slide carousels. Anyone interested in claiming one or more of these can let me know. I realize this item is a dinosaur in the tech world but many people still have slides

they took years ago and no place to store them properly. Just say the word and they can belong to you!

I have an assortment of slide tray types available (or at least boxes with different labels) and they are: Carousel Transvue 80 Slide Tray; Carousel Universal Slide Tray; Ektagraphic Universal Slide Tray, Model 2; and Carousel 80 Slide Tray (all Kodak); and a single AIREQUIPT Rotary Slide Tray for Kodak Carousel slide projectors.

From the World of Homeland Security...

TSA can't afford to ignore new behavioral-identification techniques
The TSA has access to many behavioral-identification techniques, but doesn't use them nearly enough, noted behavior scientist says

By Doug Page

In the TV series "Lie To Me," a group of behavioral-identification experts help police investigators find the truth using applied psychology, largely by interpreting facial and body micro-expressions.

In the real world, the Transportation Security Administration has access to many of the same behavioral-identification techniques, but doesn't use them nearly often enough, says a noted behavior scientist.

The terror suspect who tried to blow up a Detroit-bound plane on Christmas Day 2009 could have been apprehended before he got anywhere near Northwest Airlines

Flight 253 if behavioral-identification programs had been used effectively, said Mark G. Frank, a University at Buffalo behavioral scientist and security researcher.

Frank said that although terror suspect Farouk Abdul Mutallab got through some security levels, behavioral-science techniques could have detected him once he got to the airport.

"There have been many scientific advances in technology coupled with understanding such people and their behavior, as well as programs that put that into action, to help identify them," said Frank, an original member of the FBI's Terrorism Research and Analysis Project, which combines academic researchers with counter-terrorism professionals.

Unfortunately, these programs are not being used widely enough, Frank said.

Security experts generally agree that the tightest security is best achieved by a layered approach to screening would-be airline passengers, since no single security technique is adequate on its own.

But no technique need be 100 percent accurate to be deployed effectively. Each imperfect layer complements the next because the goals of security screening are actually more modest than people assume, Frank said.

The goals are to employ intelligence and investigative processes to dissuade or disrupt a would-be terrorist from traveling at all. But if a terrorist suspect gets through the first layer of security and travels anyway, Frank said then the goal is

to isolate suspects into a group marked for intense secondary screening.

At this point, there exist proven scientific techniques to spot such suspects, and they don't employ ethnic profiling or the random screening of passengers, processes that are not effective and to which many Americans object, Frank said.

"We ignore these scientific techniques at our peril," he said.

Frank said one security layer not used enough employs behavioral techniques, including the Department of Homeland Security's SPOT (Screening of Passengers by Observation Technique)

<www.gao.gov/highlights/d10763high.pdf> and FAST (Future Attribute Screening Technology) <www.dhs.gov/files/programs/gc_1218480185439.shtm> programs.

SPOT is a TSA behavioral observation technique based on an Israeli program derived from current behavioral science and that country's direct experiences with terrorists.

FAST is a sensor-based program currently in development that reads body reactions indicative of hostile intention and uses these to develop stronger algorithmic predictions as to who should be sent on to additional screening.

Frank said both observational systems are effective in identifying suspicious behaviors and greatly increase the odds that a would-be terrorist would be funneled into a higher level of scrutiny.

"Appropriately utilized, I believe they would have permitted us to spot the Northwest Airlines terrorist," he says.

**Reprinted from the August 5, 2010 issue of Homeland1 Newsletter, Week 116*

I'll Be Back

I'll be away from PCTC from September 7 through September 27. To help fill in while I'm out, you'll find Millie Zackowitz in the library. Her schedule of availability has gone out as a separate communication, and Millie will inform the staff of any changes to her schedule that may arise during this period. Some of you may remember Millie from last fall when she so kindly filled in for me during my vacation.

Do stop by and introduce yourselves to her and don't hesitate to ask for her assistance in searching for and locating materials or for any other library need.

If you wish to reach her by e-mail, she'll have access to my e-mail address and will respond accordingly. To reach her by phone, use my extension, 3544.
