

Course ID	P45364	Conflict Resolution (Online)		
Program	Police		Status	Active
Subject	Inservice		Credit Hours	3.00
Instructor			Pass Score	0.00
Provider	Division of Parole and Probation		Approved	5-11-2020
Location			Period From	5-10-2020
Course Type			Period To	5-10-2023
Training Type			File Number	
Attribute	Police eLearning			
Attribute				
Attribute				
Attribute				
Attribute				
Attribute				

Persons who complete this course will be awarded the following certification.

Certificate
Status
For Period

Course Description

This course will instruct agents in defining conflict, recognizing conflict resolution styles, understanding the role of communication in conflict resolution and provide steps for reducing conflict.

Duplicate of C17016 for DPP Webinar.

Class Sessions

Course ID	C17016	Conflict Resolution (Online)		
Program	Corrections		Status	Active
Subject	Inservice		Credit Hours	3.00
Instructor			Pass Score	0.00
Provider	Division of Parole and Probation		Approved	5-11-2020
Location			Period From	5-10-2020
Course Type			Period To	5-10-2023
Training Type			File Number	
Attribute	Correctional eLearning			
Attribute				
Attribute				
Attribute				
Attribute				
Attribute				

Persons who complete this course will be awarded the following certification.

Certificate
Status
For Period

Course Description

This course will instruct agents in defining conflict, recognizing conflict resolution styles, understanding the role of communication in conflict resolution and provide steps for reducing conflict.

Class Sessions