Course ID	P45366	Dealing with Conflict through Verbal De-e		
Program	Police		**Status**	Active
Subject	Inservice		**Credit Hours**	3.00
Instructor			**Pass Score**	0.00
Provider	Division of Parole and Probation		**Approved**	10-20-2020
Location	Division of Parole and Probation		**Period From**	12-01-2020
Course Type			**Period To**	12-01-2023
Training Type			**File Number**	
Attribute	Police eLearning			
Attribute				
Attribute				
Attribute				
Attribute				
Attribute				

Persons who complete this course will be awarded the following certification.

Certificate
  Status
For Period

Course Description

Training will inform participants of the signs of escalation and provide techniques to verbally de-escalate conflicts.
Duplicate of C17142 for DPP Webinar.

Class Sessions

Course ID	C17142 Dealing with Conflict through Verbal De-escalation			
Program	Corrections		Status	Active
Subject	Inservice		Credit Hours	3.00
Instructor			Pass Score	0.00
Provider	Division of Parole and Probation		Approved	10-20-2020
Location	Division of Parole and Probation		Period From	12-01-2020
Course Type			Period To	12-01-2023
Training Type			File Number	
Attribute	Correctional eLearning			
Attribute				
Attribute				
Attribute				
Attribute				
Attribute				

Persons who complete this course will be awarded the following certification.

Certificate
  Status
For Period

Course Description

Training will inform participants of the signs of escalation and provide techniques to verbally de-escalate conflicts.

Class Sessions